Airlines

KNOWN SHIPPERS

Per TSA Guidelines, airlines will not accept packages weighing in excess of 1 pound from unregistered shippers. This applies to ALL shippers. You must apply to be a known shipper for EACH airline.

Learn more about the Known Shipper Program (link to information on the bottom)

The following is a listing of known airline requirements for shipment of human remains and/or cremated remains. This list will be updated as NFDA learns of any changes however requirements/procedures may have changed since publication. NFDA recommends you check with airline on their procedures as well. If you learn of a change from this guide please contact NFDA at 800-228-6332 so the change can be made.

AER Lingus Cargo (EI)

Aero Mexico (AM)

Aerounion (6R)

Air Canada Cargo (AC)

Air France (AF)

Air Jamaica (JM)

Air New Zealand (NZ)

Alaska Airlines Cargo (AS)

Alitalia Cargo (AZ)

All Nippon Airways (NH)

American Airlines Cargo (AA)

British Airways (BA)

British West Indian Airways (BW)

China Airlines (CI)

Continental Airlines (CO)

CSA-Czech Airlines (OK)

Delta Airlines (DL)

EL AL Israel Airlines (LY)

FINNAIR (AY)

Iberia Airlines (IB)

Japan Air Lines (JL)

KLM Cargo (KL)

Korean Air (KE)

LAN-Chile (LA)

Lot Polish Airlines Cargo

Lufthansa Cargo (LH)

Mexicana Airlines (MX)

Olympic Airlines (OA)

Pakistan International Airlines (PK)

Philippine Airlines Cargo (PR)

Qantas Airways Limited (QF)

Royal Jordanian Airlines (RJ)

Scandinavian Airlines (SK)

Singapore Airlines Cargo (SQ)

Swiss World Cargo (LX)

Southwest Airlines Cargo (WN)

Thai Airways International (TG)

United Airlines (UA)

US Airways (US)

Varig Brazilian Airlines (RG)

AER Lingus Cargo (EI)

PH: 800-223-7660

AMB Cargo Center - Area "D", Bldg #75, North Hanger Road, JFK Intl. Airport, Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air Tray

AER Lingus Serves:

Ireland

Aero Mexico (AM)

PH: 305-526-5870 Fax: 305-871-5157

Miami International Airport Building 700 2261 NW 67th Ave Miami, FL 33122

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air Tray
- Shipments must be accompanied by proper health and consular certificates, each with its Spanish translation

AEROMEXICO Serves:

- Mexico
- Spain

Air Canada Cargo (AC)

PH: 800-688-2274 Fax: 718-899-9128

Hanger 5B LaGuardia International Airport Flushing, NY 11371

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air Tray or enclosed in a hard or soft protective cover equipped with six handles

Air Canada Serves:

Canada; Antigua; Australia; Austria; Barbados; Bermuda; China; Costa Rica; Cuba;
 Czech Republic; Denmark; Dominican Republic; Fiji; Finland; France; French Polynesia;
 Germany; Grenada; Guadeloupe; Guam; Haiti; Hungary; India; Indonesia; Ireland; Israel;
 Italy; Jamaica; Japan; Korea; Malaysia; Mauritius; Mexico; Micronesia; Nassau; Nepal;
 Netherlands; New Zealand; Pakistan; Philippines; Poland; Saipan; San Juan; Sao Paulo;
 Singapore; South Africa; Spain; Sri Lanka; Saint Lucia; Sweden; Switzerland; Thailand;
 United Kingdom

Air France (AF)

PH: 800-556-9000 Fax: 718-632-8209

JFK International Airport New York Cargo Bldg 261 N. Boundary Road, Jamaica, NY 11430

Requirements

- Human remains inhumated for less than 5 years not embalmed must be placed in a
 watertight coffin containing absorbent material and must be fitted with a special filtering/
 purifying device
- Human remains inhumated for less than 5 years embalmed must be placed in a wooden coffin at least 1 inch thick or steel at least .8mm thick. The filter/purifying device is NOT required
- Coffin must be placed in an outer packaging/crate with full panels made of wood or fiberboard or strong canvas cover.
- French citizens being returned to France for burial must have a seal from The French Consulate on the outside of the outer coffin. In transit human remains through France for burial outside France do not need the Consular seal.

Air France Serves:

Africa; Europe; Middle East; Asia; South America

Air Jamaica (JM)

PH: 718-917-6171

JFK International Airport

Cargo Building 87 Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air Tray or enclosed in a hard or soft pack protective cover equipped with six handles

Air Jamaica Serves:

• Jamaica; Barbados; Cuba; Grand Cayman; Grenada; Havana; Nassau

Air New Zealand (NZ)

PH: 800-421-5913

LA International Airport 5325 W. Imperial Hwy Los Angeles, CA 90045

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air Tray or enclosed in a hard or soft pack protective cover equipped with six handles

Air New Zealand Serves:

 New Zealand; Australia; England; Fiji; London; New Caledonia; Tahiti; Tonga; Western Samoa; Cook Islands

Alaska Airlines Cargo (AS)

PH: 800-225-2752

PO Box 68900 Seattle, WA 98168

Requirements

 Casketed Wood based Air Tray or alternative containers shipping casket made of wood or other rigid material with a top loading capability of at least 600 pounds

Alaska Airlines Serves:

• Vallarta; Los Cabos; Guadalajara; La Paz; Mazatlan

Alitalia Cargo (AZ)

PH: 800-221-4745

JFK International Airport Cargo Building 79 Jamaica, NY 11430

Requirements

- Body must be placed in a double coffin, one of wood and the other of metal
- Shipments must be accompanied by proper Health and/or Consular certificates and an original death certificate

Alitalia Cargo Serves:

 Albania; Algeria; Argentina; Australia; Austria; Belgium; Brazil; Bulgaria; Canada; China; Cyprus; Czech Republic; Egypt; Ethiopia; France; Germany; Ghana; Greece; Hungary; India; Iran; Israel; Italy; Japan; Jordan; Kenya; Lebanon; Libya; Malta; Morocco; Nigeria; Norway; Poland; Portugal; Romania; Russia; Saudi Arabia; Senegal; Spain; Sweden; Switzerland; Syria; Thailand; Tunisia; Turkey; United Arab Emirates; United Kingdom; Venezuela

American Airlines Cargo (AA)

PH: 800-228-7878

Email: AATrustCargo@aa.com

Requirements

American Airlines Cargo Jim Wilson Service®

American Airlines is very serious about the care and sensitivity of transporting departed loved ones to their final resting place. Advance arrangements must be made prior to shipping Human Remains; therefore we have established the Jim Wilson DeskSM with product specialists to assist funeral homes and mortuaries with their worldwide shipping needs.

CALL 1-800-AA-TRUST.
American Provides:

- Daily scheduled service to over 250 cities in 40 countries, with over 1000 daily flights
- Premium handling processes to highlight visibility and handling
- Streamlined tracking and shipment status notification via our AACargo.com Web site
- Trained Interline specialists to assist with connections throughout the world
- Caring oversight and communication by Jim Wilson Desk specialists
- Special ramp available at our larger AA Cargo facilities for easier handling at the dock
- Shorter drop off times

Customer Service:

• Email our specialists at aatrustcargo@aa.com and receive a response within 24 hours

- Call 1-800-AATRUST (1-800-228-7878) available from 6:00 a.m. to 12:00 a.m. CT, daily
- View Jim Wilson Service flyer (pdf, 391K)
- Visit AA.com for Bereavement Fares

Uncremated Remains

Shipments consisting of uncremated remains must be accompanied by a physician or health officer's certificate or a burial transit permit as is mandated by local, state, government and international regulations. Cadavers shipped for research purposes do not require a burial transit permit. Please contact the state or country officials at your origin and destination for full details on all regulations and document requirements.

• Minimum Packaging Requirements

Remains must be secured in a hermetically sealed casket, approved metal container or combination unit to prevent shifting and the escape of offensive odors. The aforementioned container must be enclosed in an outer container (airtray) made of wood, canvas, plastic or paperboard. The airtray must have at least six handles and sufficient rigidity and padding to protect the inner container from damage by ordinary care and handling. The airtray must be new and cannot be reused. Airtrays are not required with combination or cremation containers.

Unembalmed Remains

Unembalmed remains do not need to be packed in dry ice. Remains packed in dry ice are subject to dangerous goods shipping regulations. Unembalmed remains must be secured in a casket or combo unit or metal container to prevent shifting or the escape of offensive odors. Please contact the state or country officials at your origin and destination for full details on all regulations and document requirements.

Cremated Remains

Acceptance guidelines for cremated remains are slightly different than those of uncremated remains. A burial transit permit is not required unless the remains are destined for a burial service. Please contact the state or country officials at your origin and destination for full details on all regulations and document requirements.

- Minimum Packaging Requirements
- Cremated remains must be contained in a 5-millimeter polyurethane bag within cardboard outer packaging.
- A metal container or urn is the preferred method of inner packaging.
- ☐ Minimum size requirements (12" X 12" X 12") apply.

Airtray Information

AA Cargo sells paperboard adult-sized airtrays (87" X 32" X 23") which meet the
requirements for an outside shipping container. Airtrays are not reusable. AA Cargo
does not offer infant airtrays for sale. The cost of an adult-sized airtray is 75.00 USD
plus local sales tax.

Note: Airtrays are not available for sale unless in conjunction with a shipment using AA Cargo's Jim Wilson services.

After Hours Release

 Our Jim Wilson Specialists will verify that your destination airport is open to release your shipment. If closed, we will attempt to arrange an after hours release. Normally an after hours release will require the shipment to be prepaid. Routing that requires the overnighting of human remains at an AA Cargo facility must be avoided; however, our Jim Wilson Specialists will assist with any special arrangements, when necessary.

Alitalia Cargo Serves:

Globally

British Airways (BA)

PH: 718-425-5063

Website: www.baworldcargo.com

British Airways World Cargo Bldg 66 JFK International Airport Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air tray
- · Must be accompanied by death certificate
- Must be delivered 6 hours prior to departure

British Airways Serves:

Globally

British West Indian Airways (BW)

PH: 718-656-5355

Cargo Building 87
JFK International Airport
Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air tray or enclosed in a hard or soft pack protective cover equipped with six handles

British West Indian Airways Serves:

 Canada; Trinidad and Tobago; Venezuela; England; Jamaica; Barbados; Antigua; St. Lucia; Grenada; Curacao; St. Kitts

China Airlines (CI)

PH: 800-421-1289

11201 Aviation Blvd. Los Angeles, CA 90045

Requirements

- Casket Hermetically Sealed
- Casketed Wood based Air tray

China Airlines Serves:

 China; Hong Kong; Indonesia; Japan; Malaysia; Philippines; Singapore; Taiwan; Thailand; Vietnam

Continental Airlines (CO)

PH: 877-878-7826

1600 Smith Street Houston, TX 77002

Requirements

- Casketed new wood based air tray or combination unit.
- Caskets made of wood or other rigid materials must comply with all IATA or international importation requirements.

Continental Airlines Serves:

Globally

CSA-Czech Airlines (OK)

PH: 718-656-9100

Hanger #9 JFK International Airport Jamaica, NY 11430

Requirements

- Casket Hermetically sealed
- Casketed wood based air tray

CSA-Czech Airlines Serves:

Most of Europe

Delta Airlines (DL)

PH: 800-352-2737

http://www.delta.com/business_programs_services/delta_cargo/products_rates_shipping/products/specialty_shipments/delta_cares/index.jsp

Hartsfield Atlanta International Airport Atlanta, GA 30320

Requirements

- Casketed Wood based Air Tray
- Alternative containers shipping casket made of wood or other rigid material with a top loading capability of at least 600 pounds

Delta Airlines Serves:

Globally

El AL Israel Airlines

PH: 718-244-3191

15 East 26th St # 6, New York, NY 10010

Requirements

- Pine Box Hermetically Sealed
- Gel Packs must be used instead of Dry Ice

EL AL Serves:

- Israel
- Most of Europe

FINNAIR (AY)

PH: 718-917-6361

Cargo Building 151
East Hanger Road
JFK International Airport
Jamaica, NY 11430

Requirements

- · Casket Hermetically sealed
- Casketed wood based air tray

FINNAIR Serves:

Most of Asia and Europe

Iberia Airlines (IB)

PH: 800-221-6002

6065 N.W. 18th St Cargo Bldg. 716 D Miami International Airport Miami, FL 33159

Requirements

- Casket Hermetically sealed
- Casketed wood based air tray or enclosed in a hard or soft pack protective cover equipped with six handles

Iberia Airlines Serves:

Europe and Panama

Japan Air Lines (JL)

PH: 718-656-9801

JFK International Airport JAL Cargo Terminal Bldg 151 Jamaica, NY 11430

Requirements

Casket Hermetically sealed

Japan Airlines Serves:

 Japan; Australia; Brazil; Indonesia; Hong Kong; China; Korea; Philippines; New Zealand; Malaysia; Thailand; Vietnam

KLM Cargo (KL)

PH: 800-556-9000

618 S. Access Rd. Chicago, IL 60666

Requirements

- Human remains must be contained in a soldered inner coffin of lead or zinc which the latter may again be packed for protection against damage in a case or may be covered by canvas or tarpaulin so that nature of the contents is not apparent
- Strong handles must be bolted to the exterior sides of the outer case of the coffin
- Shipment is subject to advance confirmation of reservations with death certificate
- Cremated remains are hand carried onboard by the captain and will be accepted on any aircraft without advance arrangements
- The remains must be shipped in funeral urns which are sufficiently protected against breakage by cushioned packaging.
- KLM does not accept human remain shipments in used airtrays.

KLM Serves:

Globally

Korean Air (KE)

PH: 310-417-5200

6101 Western Imperial Highway Los Angeles, CA 90045

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray

Korean Air Serves:

• Korea; Japan; Thailand; Sri Lanka; Saudi Arabia; Germany; Singapore; Indonesia; Philippines; Hong Kong; Thailand

LAN-Chile (LA)

PH: 800-735-2445

6740 N.W. 22nd Bldg. 707 PO Box 520846 Miami, FL 33152

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray

LAN-Chile Serves:

• Chile; Argentina; Brazil; Paraguay; Peru; Uruguay; Panama

Lot Polish Airlines Cargo

PH: 718-656-2674 *Fax*: 718-656-6063

Cargo Building 21 B JFK International Airport Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray

Lufthansa Cargo (LH)

PH: 800-542-2746 *Fax*: 718-289-7238

3400 Peachtree Rd NE Lenox Towers Ste 1225 Atlanta, GA 30326

Requirements

- Casket Hermetically Sealed
- Casket enclosed in outer wooden box
- Casketed wood based air tray or enclosed in a hard or soft pack protective cover equipped with six handles

<u>Lufthansa Cargo Serves:</u>

Globally

Mexicana Airlines (MX)

PH: 310-215-5058

5795 W. Imperial Hwy. Los Angeles, CA 90045

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray

Mexicana Airlines Serves:

• Mexico; Costa Rica; Cuba; Guatemala; Puerto Rico

Olympic Airlines (OA)

PH: 718-656-5565

JFK International Airport Cargo Building 151 Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Wood outer box

Olympic Airlines Serves:

• Europe; Canada; South Africa; Middle East

Pakistan International Airlines (PK)

PH: 718-656-4040

Cargo Building 77
JFK International Airport
Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Wood outer box

Pakistan International Airlines Serves:

Pakistan

Philippine Airlines Cargo (PR)

PH: 650-877-4830

16 McDonnell Rd SFIA San Francisco, CA 94128

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray

Philippine Airlines Serves:

• Asia; Saudi Arabia; Italy; Germany; United Kingdom; France; Netherlands

Qantas Airways Limited (QF)

PH: 800-227-0290

6555 W. Imperial Hwy. Los Angeles, CA 90045

Requirements

Casket Hermetically Sealed

Qantas Airways Serves:

United Kingdom; Germany; Italy; Singapore; Philippines; Hong Kong; Thailand; China;
 New Guinea; New Zealand; Indonesia; Fiji; Japan; Tasmania; Bali; Australia

Royal Jordanian Airlines (RJ)

PH: 800-221-0746

Cargo Building 67
JFK International Airport
Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray
- Death certificate and other verification needed

Royal Jordanian Airlines Serves:

Jordan; Middle East; Asia

Scandinavian Airlines (SK)

PH: 800-742-0727

SAS Cargo Building 340 Airis Drive Newark Liberty International Airport Newark, NJ 07114

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray

Scandinavian Airlines Serves:

• Europe; China; Thailand

Singapore Airlines Cargo (SQ)

PH: 310-646-6200

6181 W Imperial Hwy Los Angeles, CA 90045-6305

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray

Singapore Airlines Cargo Serves:

• Europe; China; Thailand

Swiss World Cargo (LX)

PH: 800-221-4740

776 R & R Plaza 7th Floor Uniondale, NY 11556

Requirements

- Casket Hermetically Sealed
- Strong handles must be attached to the side of the casket

Swiss World Cargo Serves:

Globally

Thai Airways International (TG)

PH: 800-426-8678 Fax: 310-670-1057

6501 W. Imperial Ave. Los Angeles, CA 90045

Requirements

Please contact the airline for up to date requirements

Thai Airways Serves:

 Asia; Denmark; United Kingdom; France; Germany; Greece; Italy; Russia; Spain; South Africa; Sweden; Switzerland

United Airlines (UA)

PH: 800-468-1800

Web: http://www.unitedcargo.com/services/SpecHuman.jsp

United Airlines Cargo P.O. Box 66100 Chicago, IL 60666-0100

Requirements

Advance reservations are required.

- The customer must comply with all local, state, federal and international regulations.
- Funeral shipments must be shipped in an acceptable casket and air tray or combination unit. Air trays are available for purchase at most United Cargo facilities.
- For cremated remains transported within the U.S. (including Puerto Rico), United recommends our SPD Small Package Service.
- Certificate of Death, burial permit, burial removal permit and/or other documentation as required by local, state, federal and international regulations must accompany funeral shipments.
- For bereavement fares, certain eligibility requirements apply.
- Shipments greater than 500 pounds require advance notification and approval by the TrustUA Desk

United Airlines Serves:

Globally

US Airways (US)

PH: 800-852-3333

Web: http://www.usairways.com/en-US/traveltools/cargo/default.html?re=1#

US Airways 400 E. Sky Harbor Blvd Phoenix, AZ 85834

Requirements

- You must comply with all local, state, federal and international regulations.
- Shipments with dry ice are subject to our dry ice requirements.
- Dry ice may not be used in a hermetically sealed container.
- Shipments must be packaged in a combination unit, air tray or outer shipper container.
- Previously used shipping containers are prohibited.
- Shipments must be packaged to withstand shifting and the escape of offensive odor.
- Packaging must clearly display the label 'head' to assist in the loading and unloading.

Personal items may not be placed within human remains shipments.

US Airways Serves:

Europe; Canada; Caribbean; Latin America

Varig Brazilian Airlines (RG)

PH: 800-221-4748

Cargo Building 21 B Cargo Area B JFK International Airport Jamaica, NY 11430

Requirements

- Casket Hermetically Sealed
- Casketed wood based air tray or enclosed in a hard or soft pack protective cover equipped with six handles

Singapore Airlines Cargo Serves:

Brazil; Argentina; Bolivia; Canada; Chile; Colombia; Ecuador; Japan; Mexico; Paraguay;
 Peru; Uruguay

Known Shipper Information

Background on the "known shipper" policy

The TSA's "known shipper" policy is not new; Congress just recently mandated TSA and the airlines to strictly enforce it.

TSA originally developed the "known shipper" policy in 2004 as a way to "impose significant barriers to terrorists seeking to use the air cargo transportation system for malicious purposes." As this policy was being developed five years ago, NFDA Advocacy Division staff met with TSA representatives to discuss the potential security threat presented by the shipment of human remains by air. NFDA staff outlined the typical procedures and chain of custody involved in preparing human remains for air shipment. At that time, TSA agreed that the "known" status of the funeral homes that ship by air, the limited access to the preparation room and the transportation procedures used created a minimal security risk.

Congress and TSA have revised their assessment, however, and have identified the shipment of human remains as a potentially serious security risk requiring stricter security measures.

Compliance with the "known shipper" policy

Funeral homes will be required to register as a "known shipper" with each airline they use to ship bodies; the application process might include an inspection and payment of an inspection fee. While registering with multiple airlines can create an administrative burden on funeral homes, TSA and the airlines have told NFDA that it must be done.

Each airline has their own procedures for both the application and inspection process and may charge a nominal fee to cover their costs.

According to TSA and the airlines, no inspection will be necessary if the applicant is already in the TSA "known shipper" database; however, even if a funeral home is a "known shipper," owners might still be required to submit an application with each airline the firm uses. Most C corporations are in the TSA database, making the application process relatively simple; other funeral homes that are not C corporations may also be in the TSA database.

If a funeral home is not in the TSA database, the airline might be required to conduct an inspection to ensure the legitimacy of the business.

NFDA will continue to work with TSA and the airlines to refine the process to reduce the potential compliance costs and administration burdens for its members.

Becoming a "known shipper"

If a funeral home owner wishes to become a "known shipper," TSA officials tell NFDA they must contact each air cargo carrier directly to begin the application process. Below is information NFDA has collected from the major airlines to help funeral home owners establish their firms as a "known shipper," or, at the least, inquire about each airline's process.

Alaska Airlines

Call 800-225-2752 or visit the Alaska Airlines Website

American Airlines

Call 800-227-4622. You may also visit www.aacargo.com; select "Getting Started with AA Cargo" (right-hand side of page). Follow the instructions under "Step 1 - Set Up Your Shipping Account" to complete a Precise Account Locator (PAL) application. They have also prepared an online resource to help you navigate the changes ahead. For more information, please visit www.aacargo.com/shipping/humanremains.jhtml.

Continental

In order for a funeral home to become a known shipper, an application must be completed and a site inspection conducted. If you are already a known shipper with another airline, you may not need a site inspection; however, Continental will still need an application. A blank application can be found on the Continental Website (Click on the "Book" tab, and then "Establish an Account"). Funeral directors may also call 877-878-7826 for more information.

Delta

Call 1-800-DL-CARES (1-800-352-2737) or visit the Delta Website

Frontier Airlines

Call 800-394-2158 or visit the Frontier Airlines Website

JetBlue

Call 954-385-3409 or toll-free 866-287-2583.

Northwest

Call 800-441-1122 or visit the Northwest Website

United

Call 800-468-1800.

US Airways

Call 888-300-0099 or visit the <u>US Airways Website</u> (download the appropriate form in the "Known Shipper Validation" section)

TSA Information & Resources

- Air Cargo Security
- Shippers and Inquiries
- Contact your local TSA office

If you have any questions about complying with the TSA "known shipper" policy, please contact your personal Member Services Representative at 800-228-6332.

TSA Known Shipper Regs: Compliance Services

Recently, several NFDA members have reported receiving calls from companies offering a "one-stop known shipper compliance service." This service is provided at a cost to the funeral home and includes sending an inspector out to complete a Transportation Security Administration (TSA) site inspection, and filing all the necessary paperwork with all airlines. While this is an option for funeral homes that wish to use it, please note that you might be charged airline inspection fees in addition to the fee charged by the compliance service; also, these service providers do not guarantee quicker service.

Please be aware that if you already have a known shipper number with a particular airline, you do not need to have a site visit from that same airline. The decision to require a site visit is made by the individual airlines. Not all airlines require a site visit; each airline has its own procedures for both the application and inspection process and might charge a nominal fee to cover their costs. For example, American Airlines first checks the TSA database to see if a funeral home is listed. If the funeral home is in the TSA database, American Airlines does not require a site visit. However, other airlines, such as United Airlines, require a site visit prior to checking the TSA database.

It should be noted that per TSA requirements, having a known shipper number with one airline does not transfer to any other airline. Therefore, NFDA members are encouraged to apply for a known shipper number with ALL airline carriers they use prior to the TSA known shipper

compliance deadline of August 1. For information about the known shipper regulations, visit NFDA's Website at *http://www.nfda.org/tsainfo* or call your personal NFDA member services representative at 800-228-6332.