National Funeral Directors Association
*Informs *Educates *Advocates

13625 Bishop's Dr. • Brookfield, WI 53213
800-228-6332 • *www.nfda.org*

Today's Date	**Member ID**
Ordered By	**Ship To (Use Only if Different From Ordered By)**
Name/Title	**Name/Title**
Company	**Company**
Address (No P.O. Boxes)	**Address (No P.O. Boxes)**
City/State/Zip	**City/State/Zip**
Telephone Number	**Telephone Number**
Email	**Email**
Fax Number	**Fax Number**

Prepayment required before shipping

Quantity	Product Code	Title	Price/Each	Total
Order Shipped ❑ UPS/FedEx ❑ 2nd Day Air ❑ Next Day Air Sales tax applicable in these states: Illinois 7%,* Indiana 7%, Michigan 6%, Minnesota 6.875%,* North Carolina 7.75%,* Ohio 7.5%,* Wisconsin 5%* *Sales tax may vary by county.			Subtotal	
			Shipping	
			*Sales Tax	
			TOTAL	

Method of Payment

❑ Check payable to NFDA (U.S. dollars drawn on U.S. bank)

Charge to: ❑ American Express ❑ Discover ❑ MasterCard ❑ VISA

Card Number _____ **Exp. Date** _____

Name on Card _____ **Signature** _____

For shipping information, please refer to page 24.

Products and prices subject to change.

4 Easy Ways to Order!

1. **ONLINE:** ***www.nfda.org/resourcestore***
2. **CALL:** 800-228-6332 (international calls 001-262-789-1880) 7:30 a.m.-6 p.m. CST Monday through Friday. American Express, Discover, MasterCard and Visa accepted.
3. **FAX: 262-789-6977**
4. **MAIL:** Order form on page 23. "Ship To" address must be a street address (FedEx will not deliver to P.O. boxes). Include shipping charges using the chart provided below.

   Make check payable to NFDA and mail to:

   National Funeral Directors Association
   13625 Bishop's Dr.
   Brookfield, WI 53005-6607

Shipping Information

Standard Delivery
All items will be shipped within 7 to 10 business days. NFDA uses USPS or FedEx for basic delivery anywhere in the continental United States. See chart below for costs. Alaska, Hawaii, all U.S. territories and non-USA orders, please call for rates.

*Economy 2nd Day Delivery
All items ordered before 1 p.m. CST will arrive after two business days; e.g., orders placed before 1 p.m. on Monday will arrive on Wednesday. Be sure to mark the 2nd Day Delivery box on your order form.

*Overnight Delivery Service
All items ordered before 1 p.m. CST will arrive at your door the very next business day. Please mark the Next Day Air box on your order form.

International Delivery
Additional charges incurred for shipping outside the continental United States may vary based on the size of the shipment and/or the shipping destination.

**Please call for additional charges for overnight and 2nd day international deliveries.*

Sales Tax and Shipping Charges
All prices and shipping rates are subject to change. All orders must be prepaid. All orders payable in U.S. dollars drawn on U.S. banks.

Return Policy
A 15% handling fee, plus shipping charges, will be billed on any returned orders.

Shipping Charges

Order Amount	Charge	Sales Tax
Under $25	$5	Illinois - 7%*
$25.01 - $50	$8	Indiana - 7%
$50.01 - $100	$10	Michigan - 6%
$100.01 - $150	$15	Minnesota - 6.875%*
$150.01 - $200	$20	North Carolina – 7.75%*
$200.01 - $250	$25	Ohio - 7.5%*
$250.01 - $300	$30	Wisconsin - 5%*
Over $300.01	Call	

**Sales tax may vary by county.*
All orders must be prepaid before shipping. Additional shipping charges can be incurred for international orders.

Return Policy

DVDs, videotapes, CDs and audiotapes cannot be returned and are NOT refundable. Defective items may be returned for exchange within 5 business days of receipt of your order. Discontinued and sale items cannot be returned and are NOT refundable.